

# Supporting Ontario's Small Urban Municipalities

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#### Who is LAS?

#### **AMO's Business Services**

- 30+ years delivering programs and services for municipalities
- Not-for-profit, governed by a Board of Directors
- 9/10 depend on LAS

**Helping Communities Work Better** 







## **LAS Solutions**

#### **Administrative**

- Automated Speed Enforcement
- Closed Meeting Investigator
- Sewer & Waterline Warranty

#### Energy

- Electricity
- Energy Planning Tool
- Facility Lighting
- Natural Gas

#### **Financial**

- Group Benefits
- Home & Auto Insurance
- Investments (ONE)
- Municipal Risk Management
- Cyber Incident Management

#### **Municipal Assets**

- Road & Sidewalk Assessment
- Group Buying (Canoe)

#### **Education and Training**

Energy Training Workshops

#### **Digital Toolkit (AMO)**

- Barrier Free Website Builder
- Electronic Signatures
- Electronic Meeting Management and Livestreaming
- Electronic Permitting
- Freedom of Information (FOI) Solution
- Occupational H&S Management
- Risk & Claims Management System







### **ONE Investment – Saving for the future**



## 40% of Ontario municipalities invest

**\$3.2 billion invested** 

We Offer:

- High Interest Savings Accounts
- Legal List Investments (Government Bond, Corporate Bond, or Canadian Equity Funds)
- Prudent Investment Option



### **Opportunity knocks!**

**Speed Enforcement** 

**Risk Management** 

Customer Relations Management (Digital Toolkit)

And more...



### **Automated Speed Enforcement**



- Automated system to detect and capture images of vehicles travelling above the speed limit
- Enforce speed limits in School & Community Safety zones
- Improves Safety!
  - Up to 45% reduction in number of speeding vehicles
  - 5%-69% collisions
  - 12%-65% injuries
  - 17%-71% fatalities



### **The Service Framework**



#### Camera Supply

#### • Signage

- Installation and Calibration
- Relocations
- Maintenance/Repair
- Short or Long-Term Contracts
- Fixed, Temporary, Mobile Options

- Data Management and Validation
- Owner Information Lookup

Violation

Processing

- Ticket Processing by municipally-employed Provincial Offences Officers
- Printing and Mailing
- Provision of adjudication packages

### Adjudication

- Option 1: Offence Notices
  through POA Courts
- Option 2: Administrative
  Penalties through
  participating Municipality

### Cyber Incident Management for Ontario Municipalities (CIMOM)



### **Cyber Insurance Market Challenges**









Main Component = Financial recovery

Critical Component = Assistance in the event of a breach

### **The Successful Proponent and The Program**

**3 Retainer Hour Tiers** 

Level 1 = 20 hours Level 2 = 50 hours Level 3 = 80 hours

**100%** of unused hours from Year 1 can be used for additional incident response work upon renewal in Year 2 Adhoc Hours







### LAS and Municipal Risk Management

#### **Working Groups**

- Municipal Risk Management Working Group
- Technical Working Group

#### Cyber Risk Financing Feasibility Study

- Led by Technical Working Group
- Work underway to create a Protective Association for Municipal Cyber Risk





- New, not-for-profit entity
- Designed as an alternative to traditional insurance for cyber risk

# Process





### Let's continue the celebration...

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