



## BIO – Sharad Kerur

**Sharad Kerur** created and leads **Resolution Pathways as its CEO** which supports people and organizations to manage conflicts.

With his knowledge, expertise, and experience, Sharad currently provides:

- conflict management coaching services
- Individual assessments of constructive, destructive and hot-button conflict behavioural responses
- "understanding-based" mediation services
- workplace restoration support services
- group skills training in difficult conversations, navigating conflict relationships, mediation, and negotiation

He is **Harvard-trained** having obtained a **Certificate in Mediating Disputes** and a **Certificate in Negotiating Difficult Conversations** from the Harvard Negotiation Institute (Harvard Law School) and holds a **Certificate in Dispute Resolution** and an **Advanced Certificate in Dispute Resolution**, both from the University of York located in Toronto.

Sharad is:

- a **Q.Med (Qualified Mediator)** through the ADR Institute of Canada,
- an accredited **C.C.Med (Chartered Community Mediator)** from the Ontario Community Mediation Coalition,
- a **Certified Conflict Management Coach**, coach-mentor and trainer with **CINERGY®**
- an **Associate Certified Coach (ACC)** through the International Coaching Federation,
- a **certified Personal and Business Coach** through the Coach Academy (Canada)
- a **certified Conflict Dynamics Profile (CDP) practitioner** through Eckerd College in Florida, USA, and
- a **certified Senior Workplace Fairness Analyst** accredited by the Workplace Fairness International.

Sharad has also obtained a **Certificate in Civil Procedures for Non-Lawyer Mediators** from the ADR Institute of Ontario.

Currently Sharad is on the **Community Mediation Roster and Associate Mediation Roster** with The Neighbourhood Group (St. Stephen's Community House - Conflict & Training).

He also **provides skills training** in conflict management, dispute resolution, negotiation and difficult conversations, serving on the on the education rosters of **several provincial associations** and serves as a part-time instructor with the **Achieve Centre for Leadership**.

For over 30 years, Sharad held senior level positions in the union and association sectors. His most recent position was Executive Director of the Ontario Non-Profit Housing Association (ONPHA), Canada's largest non-profit housing association. As a result, he has a strong grasp on the "business" of non-profit organizations and associations, and real-world experience in negotiation and mediation.

Sharad has a **Bachelor of Commerce (Honours)** and **Master of Industrial Relations** degrees from **Queen's University**, with a focus on negotiation theory and alternative dispute resolution methods.

**Current and Former Clients include:**

- Association of Municipalities of Ontario (AMO)
- Capacity Builders (a division of the Ontario Community Support Association)
- Centretown Citizens Ottawa Corporation
- via CINERGY Conflict Mgt. Coaching:
  - Conflict Connections Inc.
  - Cree School Board
  - University of Colorado (Anschutz Medical Campus)
- City of Hamilton
- Canadian Mental Health Association
- District of Muskoka Child Services
- Enercare
- Immigrants Working Centre
- Niagara North Family Health Team
- Office of the Commissioner of Housing Equity
- Ontario Municipal Social Services Association (OMSSA)
- Peterborough Housing Corp.
- Ryerson University
- Southlake Academic Family Health Team
- The Neighbourhood Group / St. Stephens Community House, Conflict Resolution and Training
- via Workplace Fairness International:
  - Ascot Avenue Community Daycare
  - Centennial College
  - Electrical Safety Authority of Ontario
  - George Brown College
- Woodgreen Community Services
- York University, Continuing Education