



Community Safety and Well-Being Implementation: Insights from Halton Region

AMO 2024 Conference
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Regional Municipality of Halton



Community
Safety &
Well-Being
in Halton

About Halton



HALTON HILLS



MILTON



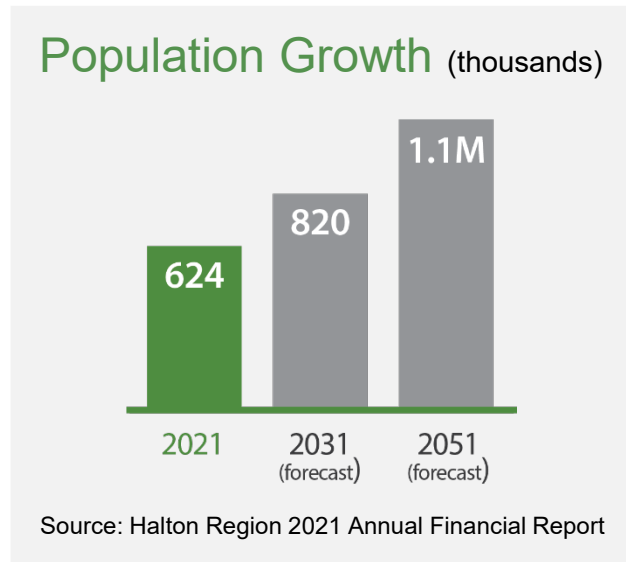
BURLINGTON



OAKVILLE

596,637 residents

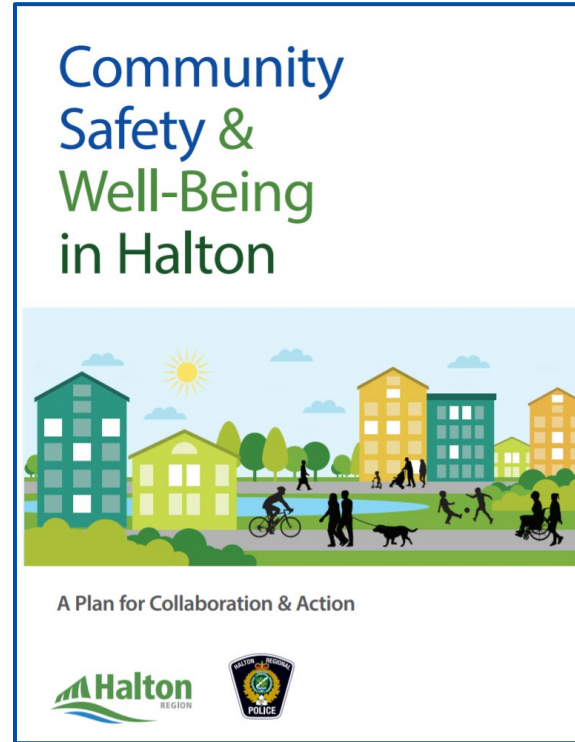
Source: 2021 Census of Population



Treaty Lands of the Mississaugas of the Credit First Nation
Traditional Territory of the Haudenosaunee, Huron-Wendat
and Anishinabek

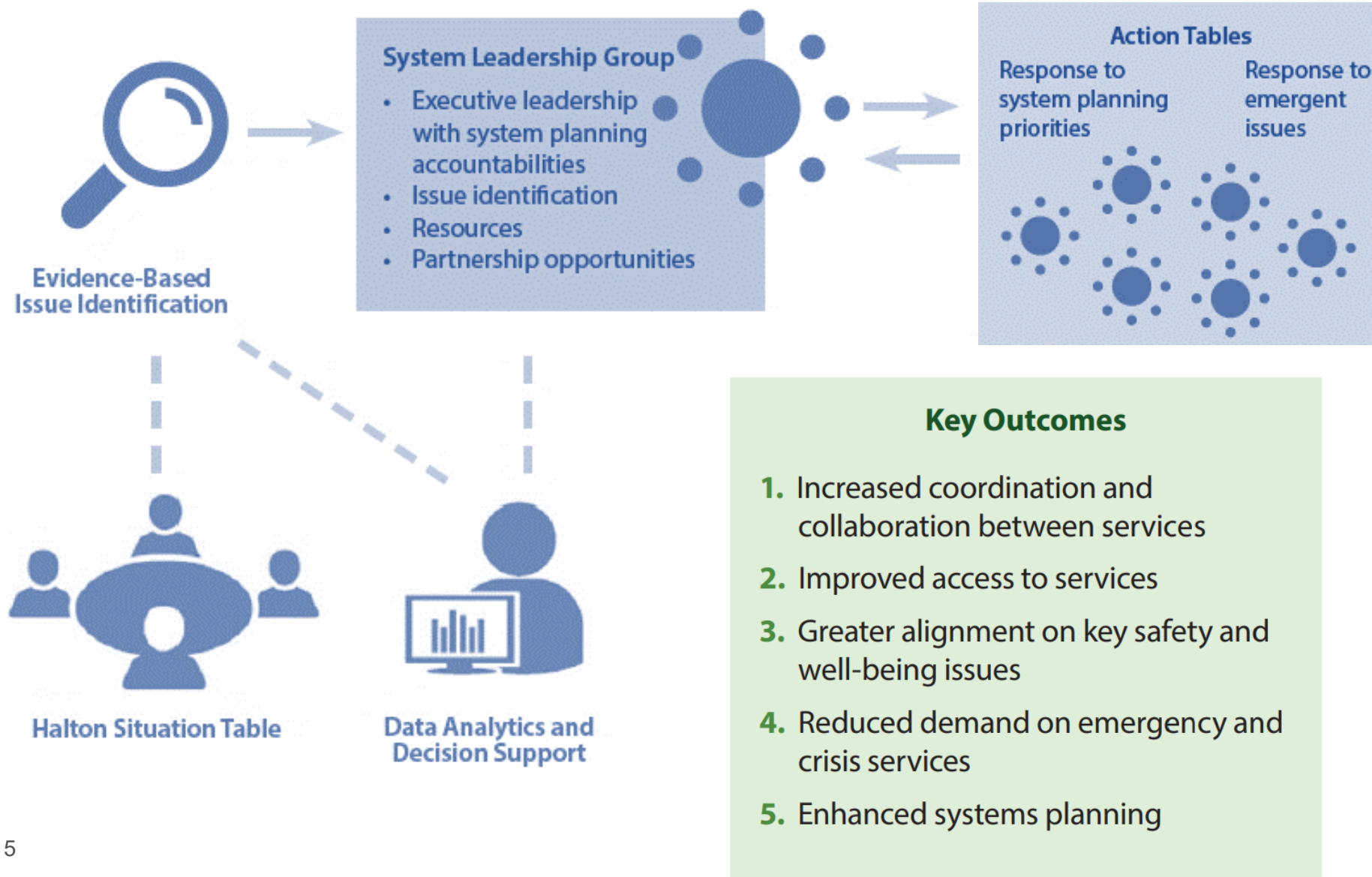


Halton's Approach



- Early Adopters
- Robust community consultation
- **Model** → Not just a plan
- Ongoing issue identification
- Continuous improvement
- Leadership at the highest level

Halton's CSWB Model



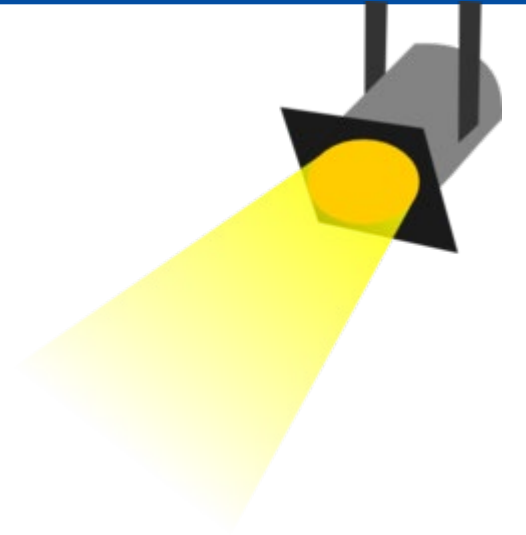
Community Safety and Well-Being Action Tables

Action Tables bring together the people, programs and services best positioned to develop and lead a response to specific CSWB priorities. Action Tables take a **phased approach** to planning and implementation.

| | | | | |
|--|--------------------------------------|----------------------------|---------------------------------------|-------------------------------|
| Supported Living for Adults with Complex Support Needs | Reducing Harmful Alcohol Consumption | Building Safer Communities | Community Wellness Hub Scale & Spread | Crisis Mental Health Services |
| Dual Diagnosis in Children & Youth | Homelessness & Encampments | Food Security | Intimate Partner Violence | Older Adult Isolation |
| Addressing Opioid Use & Related Harms | COVID-19 Coordination | Sexual Assault | Youth Mental Health | Youth Transitioning from Care |

Phase 1 Phase 2 Phase 3

Enhancing access to mental health supports for children and youth



One Call, All Access for Child & Youth Mental Health

289-266-0036

Action Table Spotlight: Youth Mental Health

Access and System Navigation for Youth Mental Health



Issue identification and Fragmentation

- CSWB issues for attention: enhanced access to mental health supports for children and youth
- The sector was **fragmented** and there was no one point of access for clients needing child and youth mental health supports



CSWB Model

- Action Table formed.
- Collectively developed a system where sectors work together across the continuum to plan and deliver child and youth mental health care



One Point of Access

- Action Table launched an Access and System Navigation program
- There is now an established “**one point of access**” for child and youth mental health service in Halton
- Clients are benefiting from a clear system of entry and accessibility to programs

Action Table Spotlights

| Action Table | Community Wellness Hubs for Older Adults: Scale and Spread | Coordinated Homelessness and Encampment Response |
|---------------------|--|---|
| Goals | <ul style="list-style-type: none">• Selecting hub expansion sites to provide health and social services across Halton in partnership with Ontario Health Teams and community partners | <ul style="list-style-type: none">• Creation of a coordinated access system to streamline the system for those experiencing homelessness• Creation of a unified process for partners and local municipalities in responding to encampments |
| Outcomes | <ul style="list-style-type: none">• A data-driven, collaborative approach to scale and spread the hub model• Less frequent emergency department visits among clients, Reductions in hospitalizations for chronic conditions | <ul style="list-style-type: none">• Streamlined mechanism for filling supportive housing vacancies (through by-name list)• A measurable reduction in chronic homelessness |

Ongoing Engagement and Evaluation

In 2023, over **150** community partners across Halton were engaged with the purpose of:

1. Updating CSWB priorities

Validating existing priorities addressed through Action Tables and current CSWB planning

Identifying new priorities and emerging issues

Understanding system-level gaps in Halton

2. Reviewing CSWB model

Determining what is working well

Identifying opportunities for improvement and growth

Identified Priorities (Top 5)



Mental Health



Homelessness



Housing



Substance Use
and Addictions



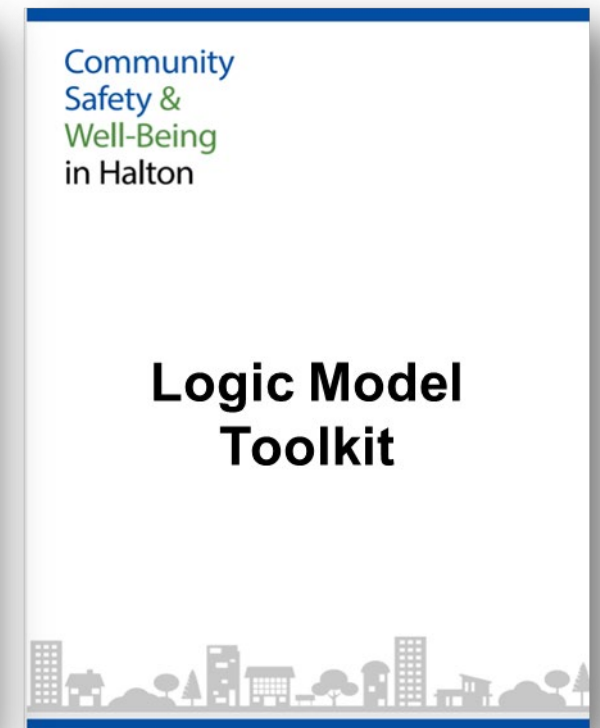
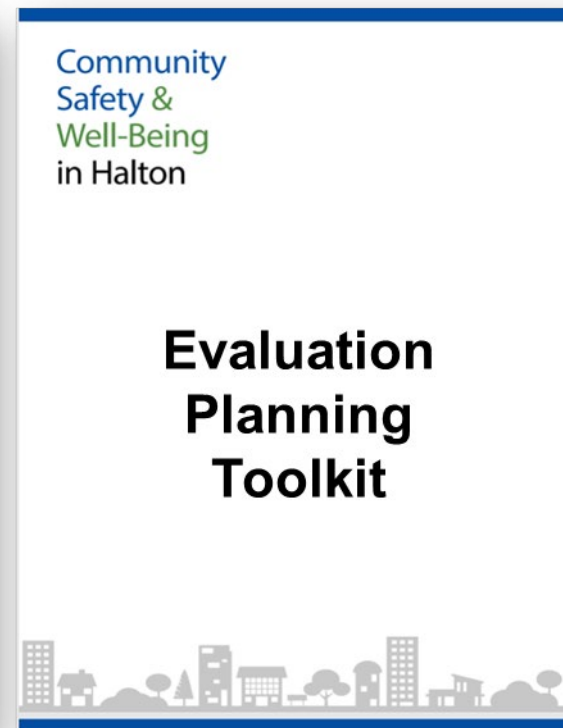
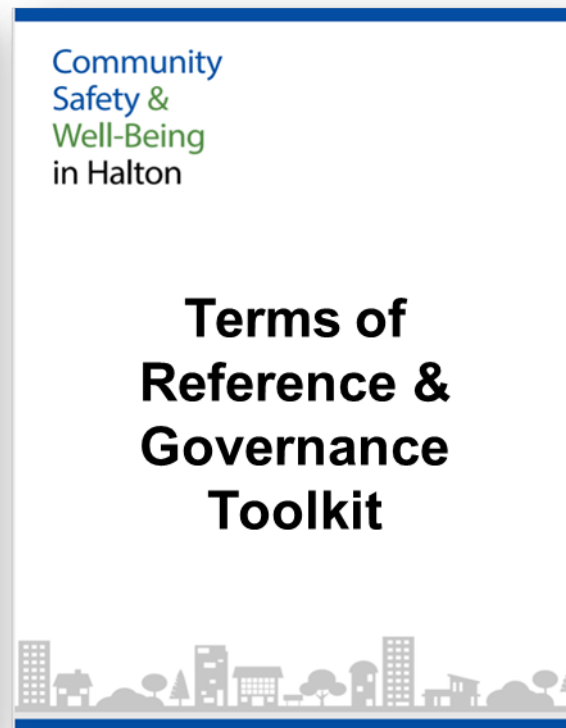
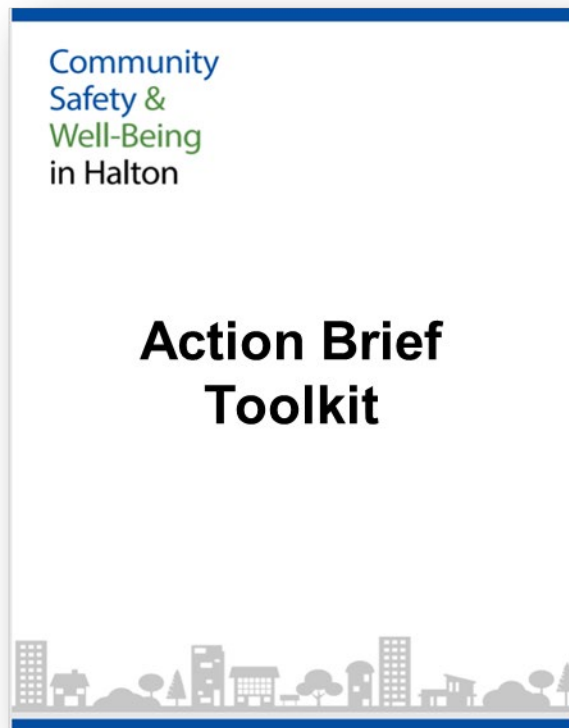
Equity, Diversity,
and Inclusion

Model Feedback

- **93%** of SLG and **77%** of Action Table respondents agree or strongly agree that their organization benefits from being involved in the CSWB initiative.
- **100%** of SLG and **75%** of Action Table respondents agree or strongly agree that the CSWB model provides a mechanism to bring community issues forward.

Capacity Building Toolkits

Designed to enhance the skills, knowledge, and abilities of community partners to engage in CSWB Planning from start to finish



Community Safety and Well-Being Dashboard

The interactive public [CSWB Indicator Dashboard](#) is now live!

Provides a dynamic and timely snapshot of the indicators within the CSWB Indicator Framework.

Includes provincial-level data, municipal-level data and trends over time where data is available.

Tracks 30 indicators across three domains of Health, Safety and Well-being to highlight areas where Halton is doing well and where there is room for improvement.

The screenshot shows the dashboard's main interface. At the top left is the Halton Region logo. The main heading is "Community Safety & Well-Being in Halton". Below this is a paragraph explaining the dashboard's purpose: "This dashboard illustrates Halton's CSWB Population Indicator Framework, which tracks 30 indicators across the three domains of Health, Safety and Well-Being, using a variety of population-level data. The indicators highlight areas where Halton is doing well and areas where there is room for improvement. Where data are available, the dashboard includes provincial-level, municipal-level data, and trends over time." A second paragraph states: "The indicators presented in this dashboard are intended to start and support conversations about community safety and well-being in Halton. All interpretations and use of data presented in this dashboard should be supported by local context, evidence and lived experiences." Below this is a call to action: "To begin exploring the dashboard, click on one of the domains to access high level statistics." Three large, rounded rectangular buttons are displayed: "Health" (orange) with a heart icon, "Safety" (blue) with a family icon, and "Community Well-being" (green) with a tree icon. Each button has a brief description and a "Hover over for [domain] indicators" prompt at the bottom.

This graphic features a green background with a photograph of a diverse group of people standing in a circle with their arms around each other, set against a backdrop of palm trees and a bright sky. The text reads: "Community Safety and Well-Being" and "Community Well-Being" with a tree icon. A large "75%" is prominently displayed, followed by "of residents report a strong sense of community belonging." Below this, it says "Learn more about well-being at halton.ca." The Halton Region logo is at the bottom left.

Click on each indicator icon to view more detailed information.



74.9%

have a strong sense of community belonging



23%

report high levels of neighbourhood cohesion



6.7%

living with low-income



24.2%

spend 30% or more of household income on shelter costs



293

individuals experiencing homelessness



28.4%

of children are vulnerable on one or more of the Early Development Instrument domains



89.2%

graduate high school within four years of starting grade 9



64.9%

complete post-secondary education



59.5%

are employed



21.4%

of older adults live alone

What is it?

The community belonging indicator shows the percentage of residents aged 12 and older who have a "somewhat strong" or "very strong" sense of community belonging to their local community.

Data Source

Canadian Community Health Survey (CCHS)

Data Notes

In 2020, the CCHS stopped data collection in March and resumed data collection in September. The 2019/2020 data set has a lower response rate than previous years. Differences in 2019/2020 data compared to previous years should be interpreted with caution. Survey weights are used to ensure that estimates from CCHS are representative of the population.

All Halton and Ontario statistics were obtained from an in-house analysis performed by Halton Public Health using CCHS data files shared by Statistics Canada. Data are self-reported.



74.9%

Halton

of Halton residents aged 12+ had a 'very' or 'somewhat' strong sense of community belonging (2019/2020)



71.2%

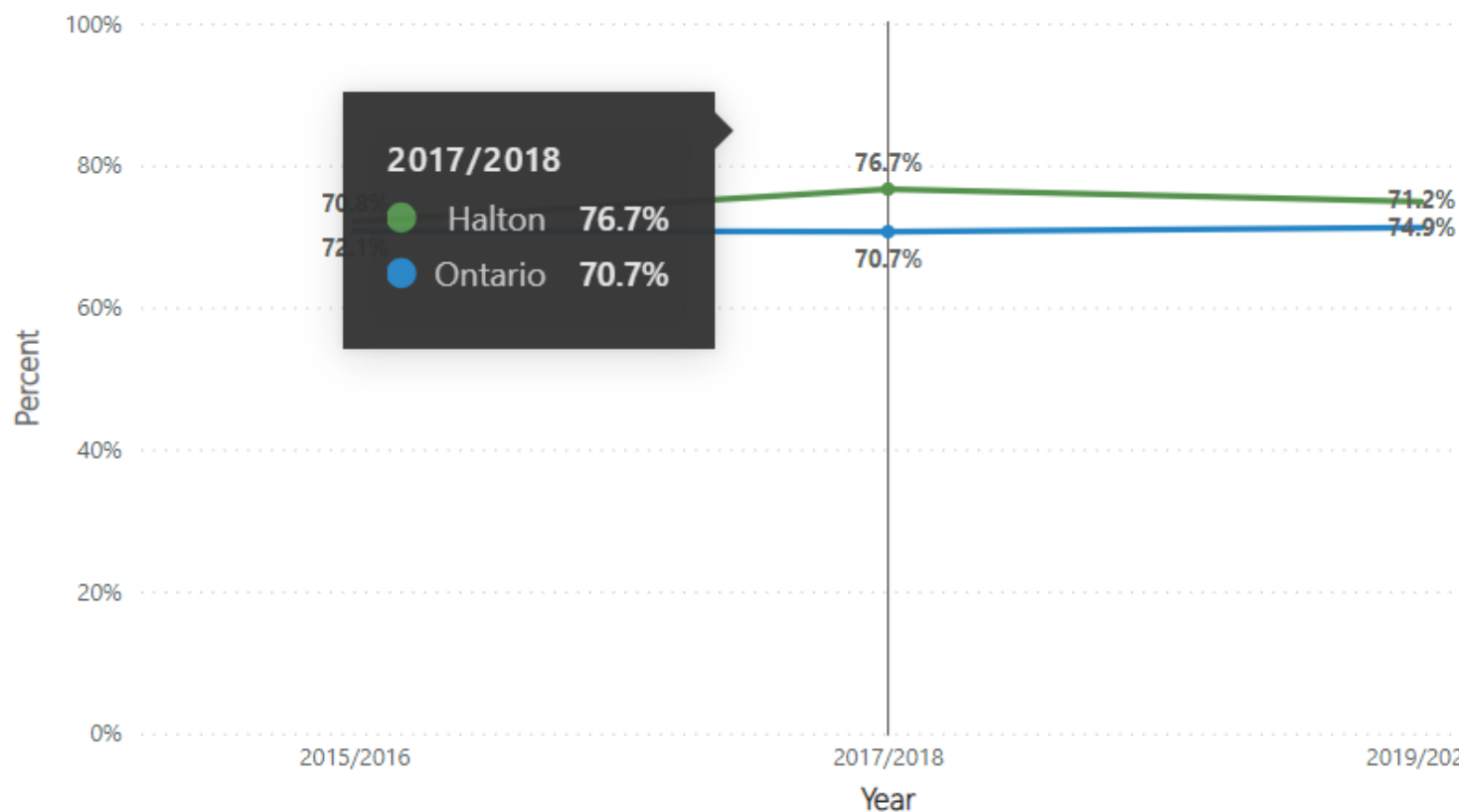
Ontario

of Ontario residents aged 12+ had a 'very' or 'somewhat' strong sense of community belonging (2019/2020)

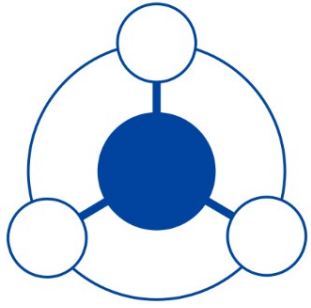


Percent by Year

Region ● Halton ● Ontario



Why CSWB works in Halton...



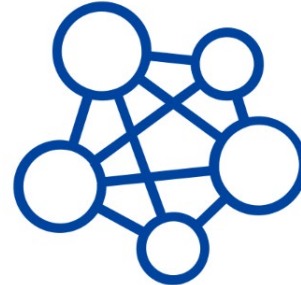
Ongoing mechanism for governance and coordination on human service issues



Alignment with provincial direction and increased accountability



CSWB Support (Backbone, Capacity Building, Data, Planning) and resource optimization



Increased partnerships and collaboration



Evidence-Informed Decision Making

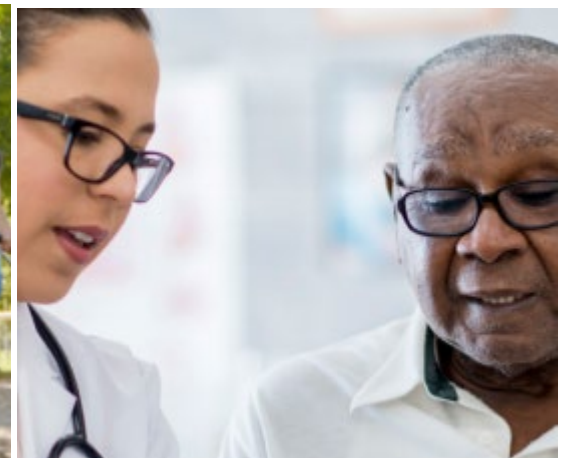


Responsive and adaptable to community need and emerging priorities

Thank You

CSWB@Halton.ca

[Halton CSWB Website](#)



Community Safety and Well-Being Planning
2024 AMO Annual Conference
August 19th, 2024

Lake of the Woods
KENORA



How Did We Get Here? Kenora's Journey



2013-2017 CSWB 1.0

- Planning lead by group outside the City structure

2018-2022 CSWB 2.0

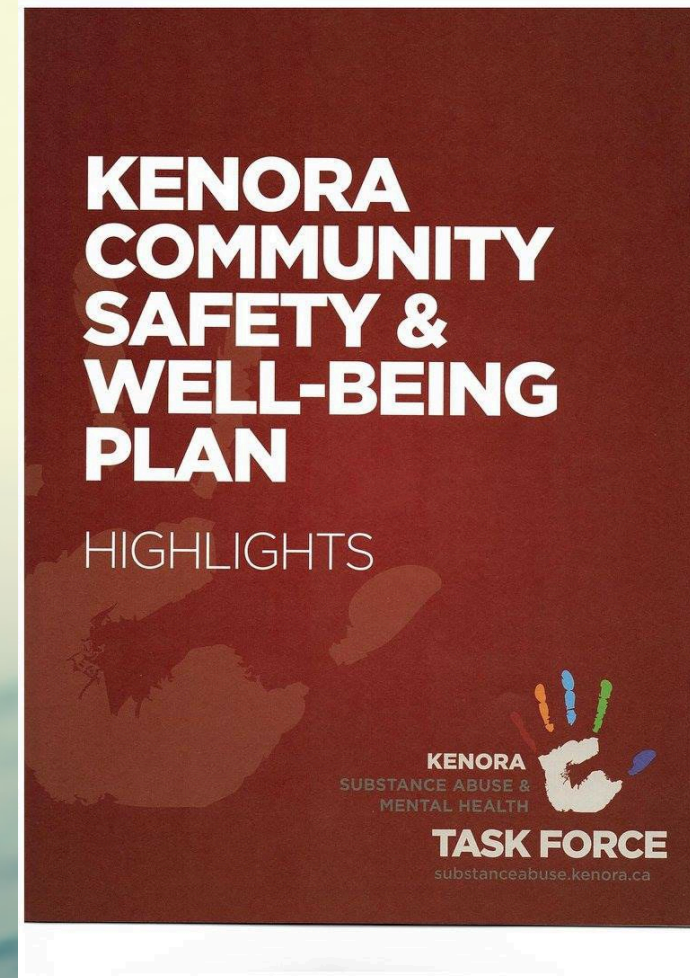
- Plans become mandatory; City moves under duress

2023-2027 CSWB 3.0

- City takes a leadership role and invests in the work

CSWB Plan 1.0 - Blazing a Trail

- Kenora was an early adopter to CSWB planning in 2015
- Received a Trillium Grant to complete the plan
- Led by Kenora Substance Abuse and Mental Health Task Force
- Consulted with Canadian Centre for Safer Communities



CSWB Plan 1.0 - Blazing a Trail

Major Risk identified in planning efforts:
City of Kenora buy-in and engagement



Key Objective in the Plan:

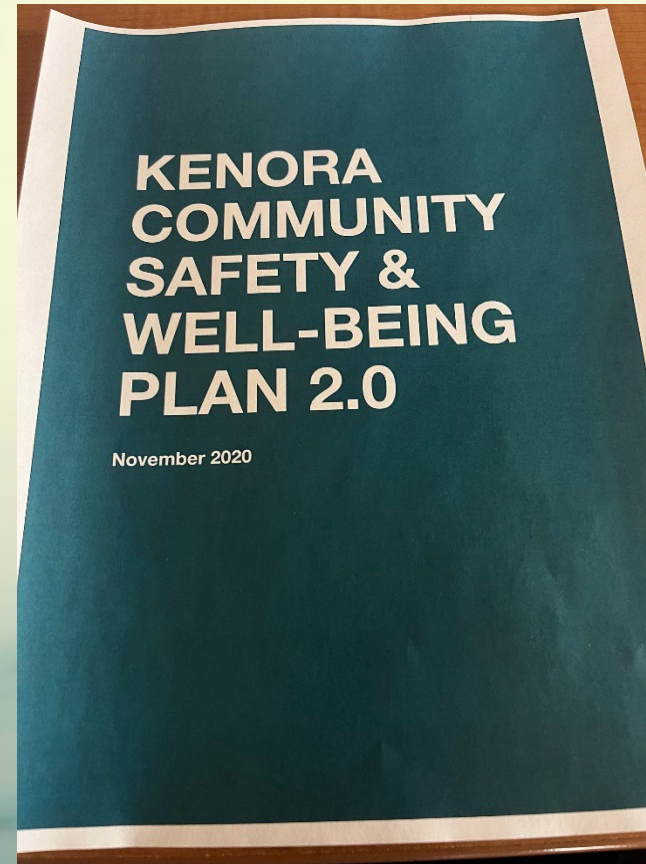
“To foster active City of Kenora involvement”

Action Item:

“Develop and implement awareness of Mayor and Council, City management, and appropriate staff”

CSWB Plan 2.0 - Failure to Launch

- Commenced with mandatory CSWB plans on the horizon
- Drafted internally by City staff
- Engagement was limited
- Never presented to Council



CSWB Plan 2.0 - Failure to Launch

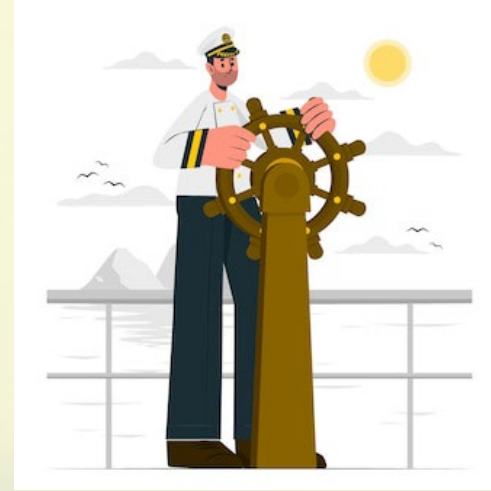


Why the Failure to Launch?

- COVID changed things plus COVID response
- Wildfire and flood responses
- Not urgently prioritized despite provincial requirement
- No committee appointed or dedicated resources allocated
- Organizational culture continuing to view CSWB work as owned by other parties

CSWB Plan 3.0 - Be the Change

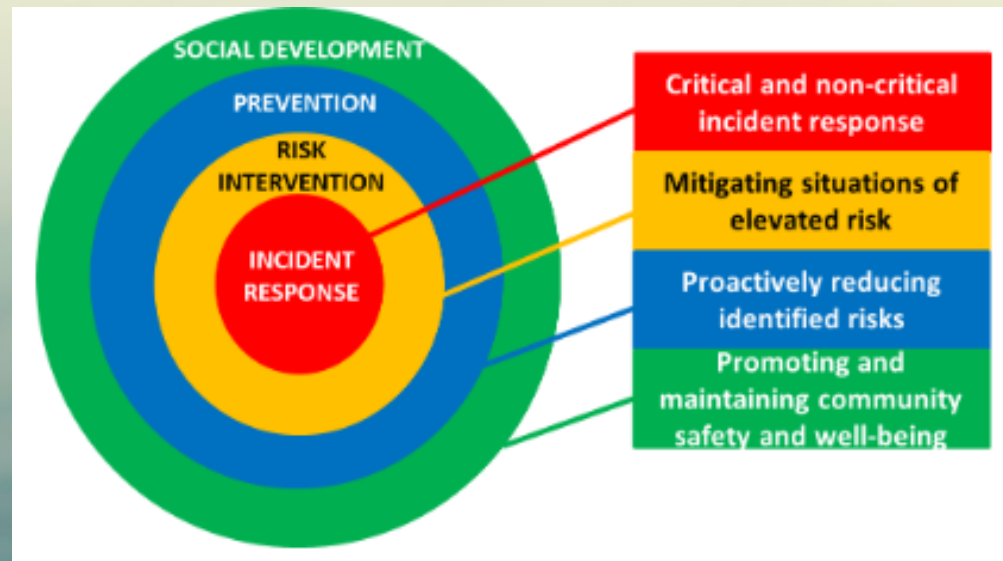
- Decision was made to start over; new CSWB plan was made a Strategic Plan priority
- Some galvanizing events occurred triggering an emergency Council meeting



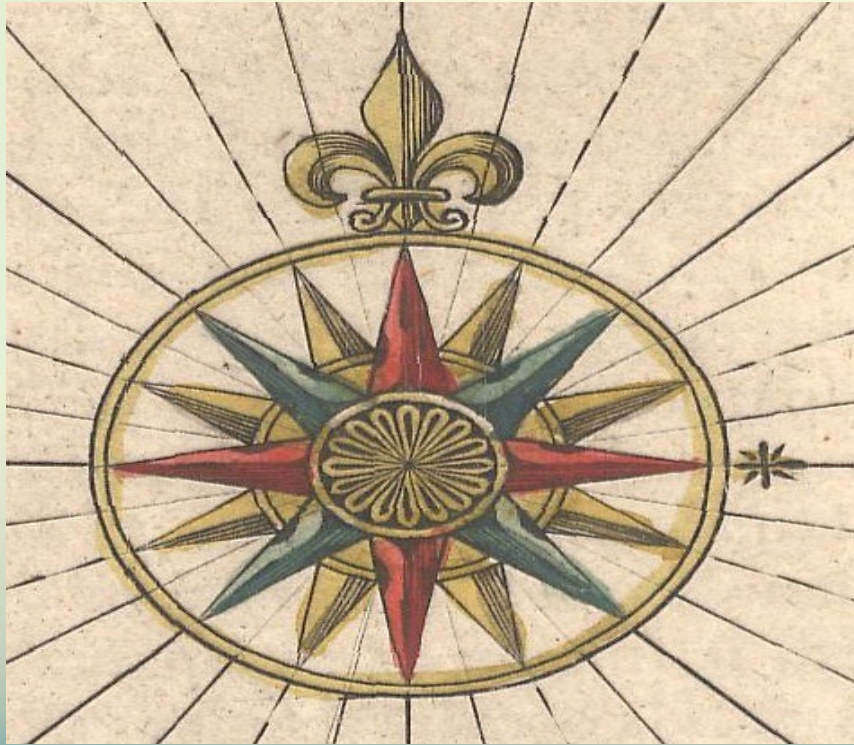
CSWB Plan 3.0 - Be the Change

Council Direction was to:

- 1) Hire a CSWB Coordinator
- 2) Start a new plan
- 3) Appoint Committee
- 4) Allocate budget to support these initiatives



Guiding Principles for Approaching the Plan



- Unique to Kenora's Context
- Deep Engagement
- Seek Out Expertise
- Measurable
- Accountability
- Patience

Guiding Principles



Unique to Kenora's Context

- Didn't want to simply "farm out" the plan to an outside consultant with a cookie cutter approach
- Needed to tailor the planning effort to distinctive factors in our community

Deep Engagement

- Needed to reach out to and hear more stakeholders
- Needed to use a greater diversity of tools to reach people

Guiding Principles



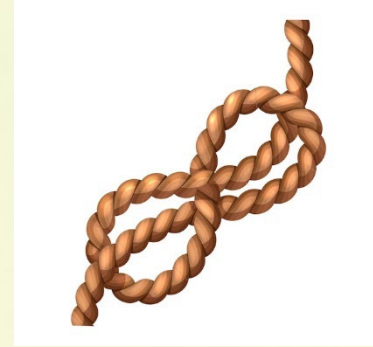
Seek Out Expertise

- Tailored procurement process to focus on firms with experience consulting on CSWB plans
- Researched extensively and liaised with Canadian Centre for Safer Communities

Measurable

- Less focus on aspirational goals; more focus on tangible results
- Specific, measurable, action-oriented, relevant and time-bound goals

Guiding Principles



Accountability

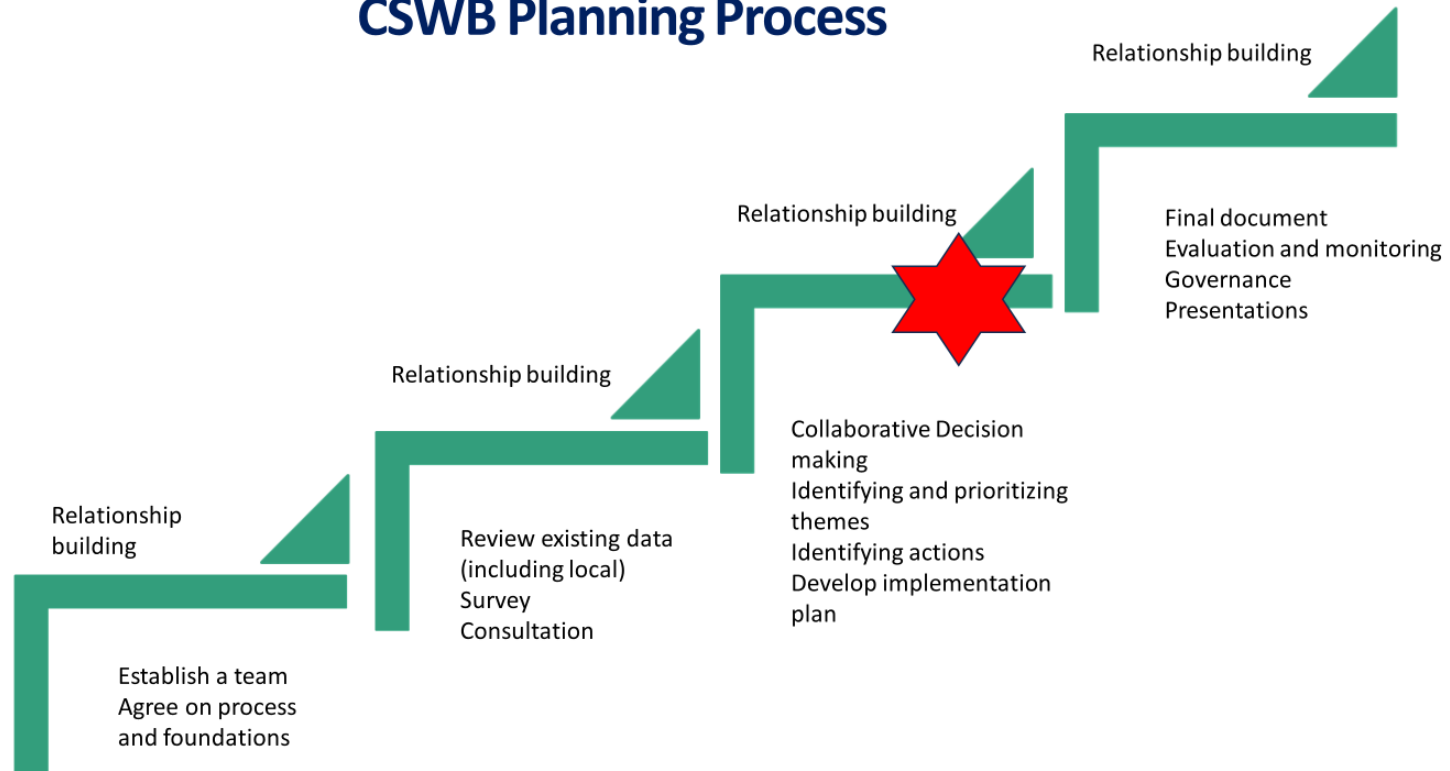
- Clear responsibility assigned for each action item and to the appropriate organization
- Regular reporting intervals established for transparency

Patience

- Balancing the community's sense of urgency while also creating lasting foundational change
- Follow the process, don't overreact to the noise

The Process

CSWB Planning Process



Adapted from CCFSC Planning Guide

The Timeline

Community Safety & Well-Being Plan Work Plan Timeline



Consultations & Stakeholder Interviews



The Interim

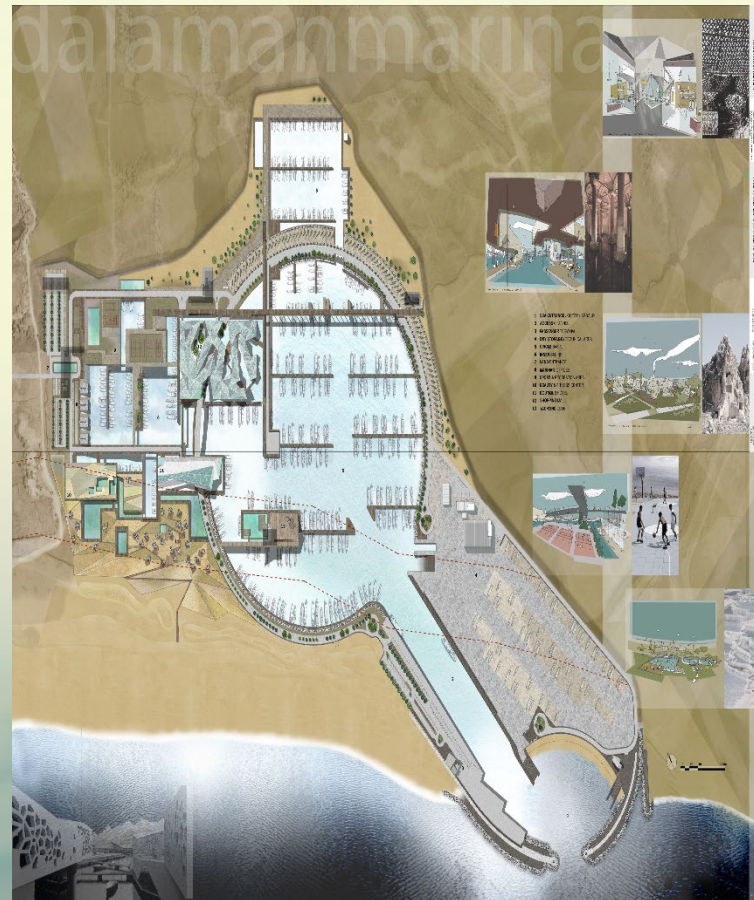
Many people concerned about the length of time planning would take and so they asked, "but what are you doing right now to make these issues better?"



Community Safety Practitioner in Residence

Residency includes:

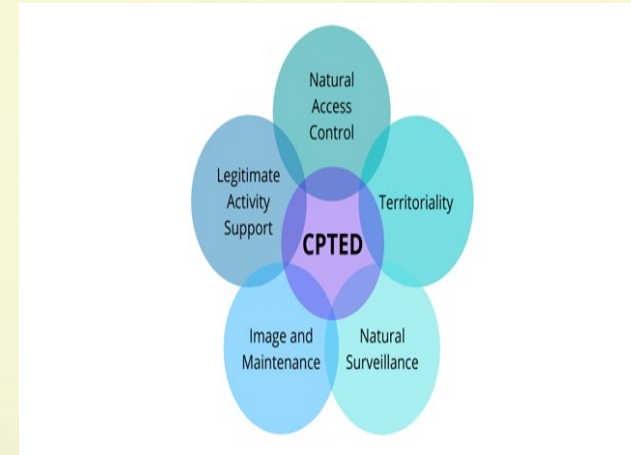
- CPTED analysis and assessment
- CPTED training to staff and community members
- Engagement sessions



CPTED

Crime Prevention Through Environmental Design is based on the premise that the proper design and effective use of the built environment can lead to a reduction in the fear and incidence of crime and to improvement in quality of life

Putting additional focus on design, the built environment, and placemaking



Neighbourhood Empowerment Team

Team of City staff and community members trained in CPTED principles.

Purpose of this team is to use these principles to assess problematic areas in the community and to make recommendations on mitigation measures.



Advice



Role Clarity

- Establish clear roles for coordinator, consultant, council, committee, and chair

Communicate Effectively

- Communicate frequently with all stakeholders even if you think you don't have much to share

Advice



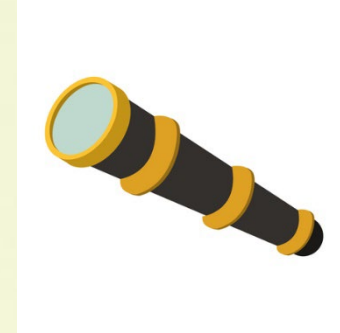
Embrace Your Uniqueness

- Seek to understand the distinct factors that you have

Create a Culture

- Everyone at the City has a responsibility for community safety and well-being

Advice



Resource Yourself Appropriately

- Pick your spots and invest in achieving those goals

Trust the Process

- Don't let distractions force you to deviate from the process

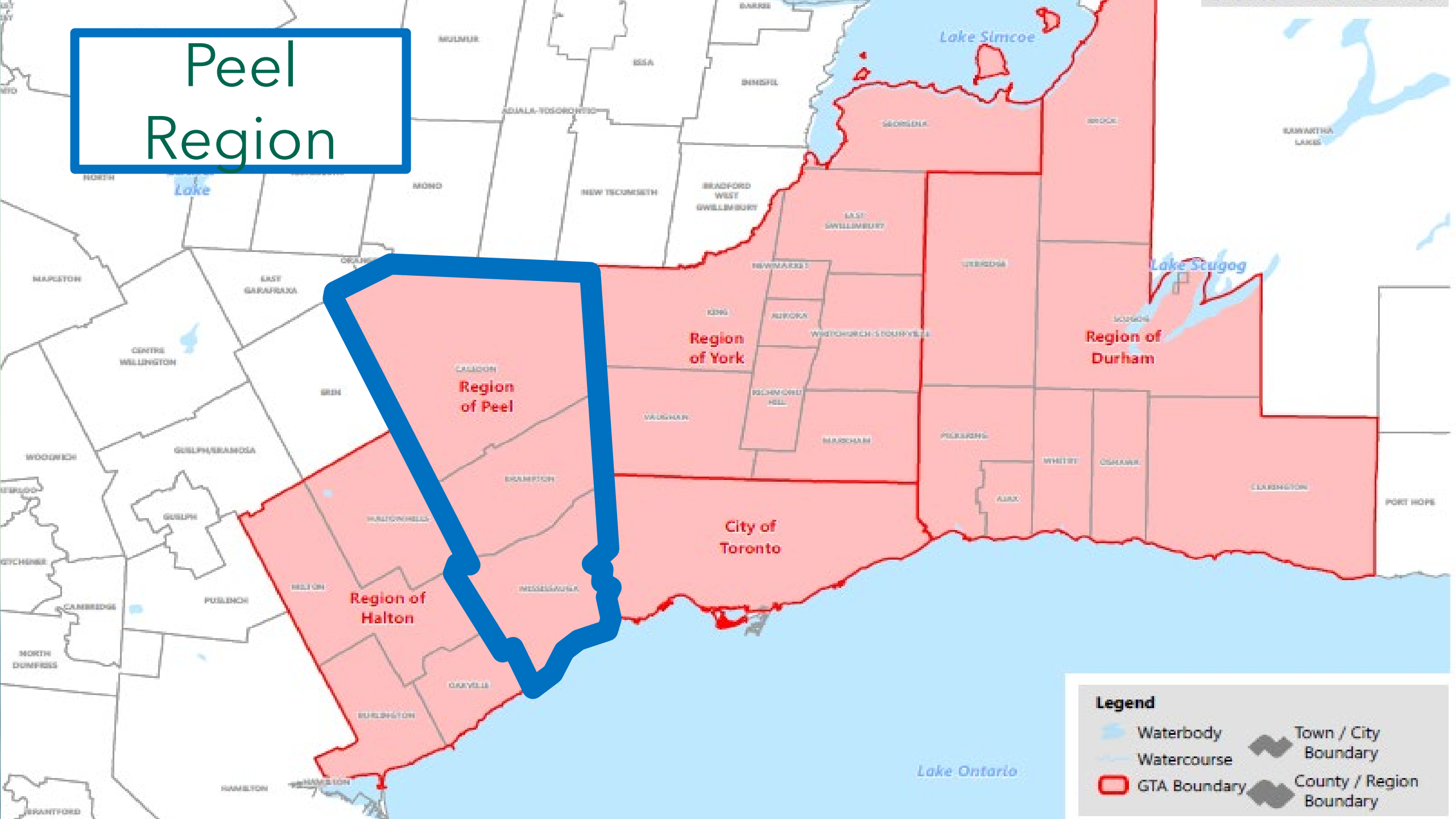


Peel's **Community Safety** and **Well-being Plan** 2020-2024

AMO Conference Aug 18-21,
2024

August 18-21, 2024

Peel Region



Legend

| | |
|--------------|--------------------------|
| Waterbody | Town / City Boundary |
| Watercourse | County / Region Boundary |
| GTA Boundary | |

CSWB Journey

Developing the Plan

Community Engagement and Collaboration

- Analyzed local data and reports
- Over 400 participants including service providers and residents participated in engagement sessions
- Action Tables hosted collaborative forums to engage a broader network of community organizations and residents
- Collective ownership and co-design are key components of the work



Equity Considerations

- Social determinants of health approach
- Considering intersectionality
- Centered around community need
- Supporting advocacy efforts to address persistent underfunding in Peel
- Aligning with other equity initiatives and Regional plans/collaboratives

CSWB Governance Structure

Secretariat

- backbone support
- coordinates planning tables
- lead drafting of the CSWB Plan and implementation strategies

Co-Chair Model

- a representative from the Region of Peel/Peel Regional Police
- a representative from a community partner organization.

System Leadership Table (SLT)

Acts as the advisory committee for the development and implementation of the CSWB Plan in compliance with existing requirements under the *Community Safety and Policing Act, 2019*

International Students Collaborative

To develop and implement an action plan for The Charter for Improving the International Student Experience

Steering Committee

- Coordinates across action tables/working groups to ensure
- Monitors for emerging issues, risks, and opportunities

Youth Violence Prevention

Co-design with partners a strategy for Peel while funding community-based youth prevention and intervention initiatives (BCSF funded).

Action Tables

Leads the planning and implementation, including delivery and execution of the goals/strategies for each area of focus

Data, Monitoring and Evaluation Table

Provides advice and expertise related to the use of data

Mental Health and Addictions

Family Violence

Systemic Discrimination

Impact



Established strong cross-sectoral partnerships and engaged in continuous communication to build relationships



Implemented collective action to advance shared goals for each area of focus, and emerging community needs



Supported community aligned initiatives, regional advocacy and other council priorities

Recent Successes

International Students

Establishing the International Students Collaborative

Building Safer Communities Fund

Co-developing a Youth Violence Prevention and Intervention Strategy for Peel.

Mental Health and Addiction

Coordinated advocacy to raise awareness of youth MH needs and gaps in Peel

Family Violence

Annual Family and Intimate Partner Violence campaign support improved awareness and public education.

Family Violence Action Table

The Statistics (2023)

10,142 Incidents of IPV reported to Police in 2023

7 Femicides took place in Peel



13,933 survivors of IPV have accessed community support services



3,130 crisis calls and self-referrals for support from survivors, and



2,075 referrals made for survivors

Family Violence Action Table

- Comprised of over 20 community organizations and agencies in Peel that represent the Family Violence sector.

Goals

- 1) Create and strengthen Peel's pathways to safety
- 2) Increase awareness and public education of family violence. Works collaboratively to address system integration challenges.

Work together with partners to build consensus, identify issues and shared advocacy opportunities



**Break the
silence.**

No excuse
for abuse.

**Violence against
women can take
many forms.**

Learn how to
identify the early
signs of abuse.

If you think someone is
experiencing abuse, visit

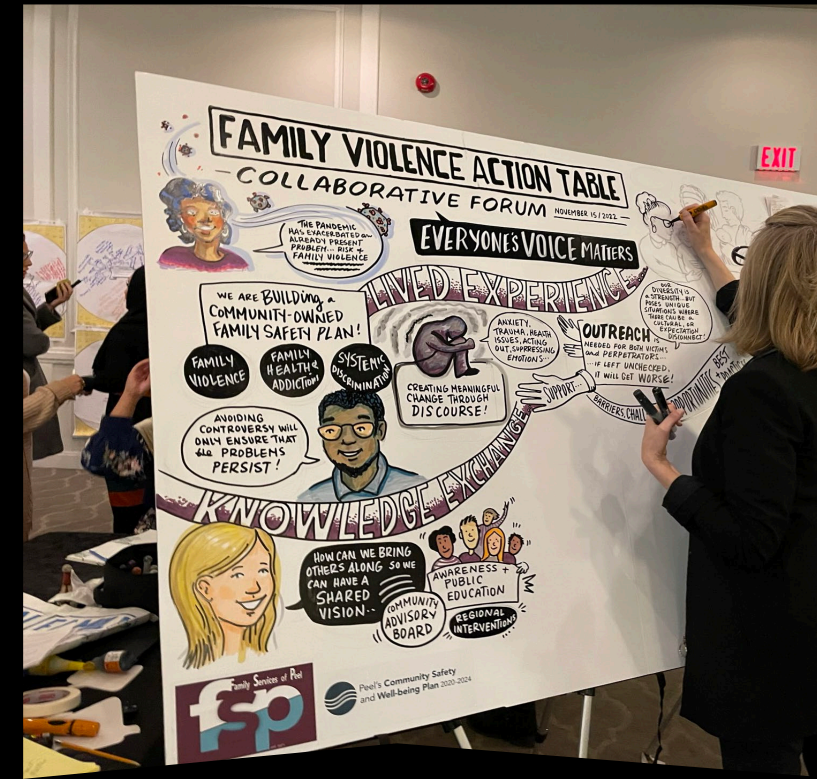


**Break the
silence.**

Share
your
story.

**You are not alone.
We are here to listen.
We are here to help.**

If you are experiencing abuse,



Annual Family and Intimate Partner Violence (FIPV) Campaign and Family Violence Forum

Lessons Learned & The Way Forward

Ability to adapt to respond to emergent issues, unexpected events, and changing community needs in Peel.

Intentionally **redistributing power** in processes and structures to prioritize equity and allow for the inclusion of less prominent voices and lived experience.

Ability to enhance **organization integration** to allow for more **efficient and effective** use of limited internal and community resources.

Space for collective ownership and accountability for advancing community safety and well-being in Peel.

Committing to and establishing processes for **continuous improvement**, ensuring that initiatives remain relevant in addressing current challenges and responsive to community feedback.

Empowered and engaged relationship model, where system and community partners play an active role in shaping priorities and take the lead on initiatives.



Thank You!

Visit peelregion.ca/cswb



**Peel's Community Safety
and Well-being Plan 2020-2024**