



AMO 2023 Conference:

Working with Non-Profits
and Community
Organizations

Gurpreet S. Malhotra CEO

August 22, 2023



Indus Community Services is an accredited, not-for-profit, community-benefit organization that has served local communities for almost four decades.

Our programs are inclusive and welcome individuals of all faith, gender, ethnicity, and sexual orientation. We are also proud of our expertise in serving the South Asian communities.

Bengali | English | French | Gujarati | Hindi | Punjabi | Tamil | Urdu

Locations

Mississauga

Head Office - 3038 Hurontario Street, Suite 206 & 307
3024 Hurontario, Suite 304
1660 Tech Avenue, Unit 4

Oakville

483 Dundas Street West, Unit 209

Brampton

60 Gillingham Drive, Suite 500
245 Queen Street East, Unit 2
Safe Centre of Peel, 60 West Drive, Suite 110

Services For:

Newcomers, Families, HPCS,
Youth & Community Development
Seniors/Adults

Services For:

Newcomers

Services For:

Newcomers & Families
Seniors/Adults
Women & Families

Core Programs & Services

Newcomer Services

- Information & Referral
- English Language Training (LINC)
- Employment Services
- Intersections 2SLGBTQ+ Newcomer Support
- Entrepreneurship Program for Newcomer
- Services for International Students

Health Services

- Adult Day Services
- Senior Wellness Groups
- Caregiver Support Groups
- Assisted Bathing Services
- Foot Care Services
- High Priority Community Strategy

Family Services

- Child, Youth & Parenting Program
- Community Mental Health Support (With SHIP)
- Family Court Support Services
- Advocacy, Counselling, Empowerment and Support for Women
- Saath Program (With Peel and Halton Children's Aid)
- Boost Wellness for Transitional Aged Youth

Get Involved

- Volunteering
- Student Placements
- Friendly Visiting Program (Seniors Health)
- Community Connections (Newcomer Integration)
- The MASSI Project (Support for New Parents)

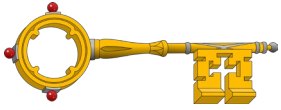
Our Funders and Partners

Amazon Canada
Canada Summer Jobs
City of Mississauga
City of Brampton
Community Donors
Community Foundation Mississauga
Employment & Social Development Canada
Halton Children's Aid Society
Immigration, Refugees and Citizenship Canada (IRCC)
Ministry of Children, Community & Social Services

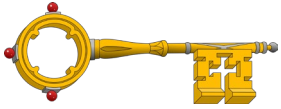
Ministry of Long-Term Care
Ministry of Seniors & Accessibility
Ontario Health
Peel Children's Aid Society
Public Health Agency of Canada
Region of Peel
Services and Housing in the Province (SHIP)
Service Canada
Sonar Foundation
Trillium Foundation
United Way of Greater Toronto



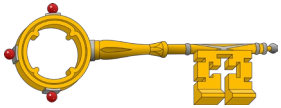
Working with Non-Profits and Community Organizations: The Three Keys



1. Collaboration: A key example was COVID-19 and our collective response to a global emergency



2. The provision of Culturally Responsive Services: Anti-Black Racism and Systemic Discrimination



3. Service Delivery: Funding Partners for the investment in supports to our shared communities

Collaboration in Times of Need



- COVID-19 hit Peel extraordinarily hard:
 - Peel is largest port of entry in country and the largest logistical hub
- Working with the Municipality we created the Community Response Table
- We met up to 3 times a week to inform, coordinate, support and plan
- Often hit 300 organizations, groups, interested individuals
- Arranged for emergency financial support for smaller organizations (\$1M)
- Developed the High Priority Community Strategy
- Together we trusted each other and together we saved lives!

Culturally Responsive Services



- The murder of George Floyd prompted many of our Municipalities to admit that they had a problem with Anti-Black Racism and Systemic Discrimination (ABRSD)
- Our local agencies formed the ABRSD Collective of Peel and began the process of working through the issues in the various sectors: Policing, Health, Education, etc.
- Municipalities gained from our collective input, advice and support as they began the difficult process of unpacking their racism and other barriers
- In the years ahead community based initiatives will provide critique, consultation, guidance, cooperation and validation.

Service Delivery: Funding Partners

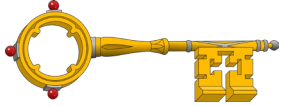


- Municipal administrators understand the role community groups and agencies play in the ecosystem that builds our families, neighbourhood, towns and cities.
- Core funding is not flashy but it is the lifeblood of how an agency works.
- Program funding is useful in meeting a service goal but needs to be sustained over time to be considered an investment.
- Project funding has its place but is administratively burdensome, has limited efficiency and rarely leaves a legacy that helps build community.

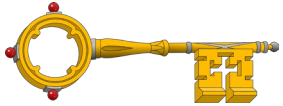
Keep Working with Non-Profits and Community Organizations



Partners that make a difference when times get tough:
Collaboration that makes lives better!



A significant part of helping municipalities be relevant to the typical resident:
Meeting the challenge of overcoming barriers that some non-privileged
taxpayer's face!



Investors in the building of a community that attracts new residents and
becomes a place where people want to raise a family:
Stable, sustaining funding that makes a real difference!

Thank You!

- Any Questions?
- Comments?
- Ideas?

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